

Centro Mada Amman Green E-Magazine





Mada · Amman

Protecting the planet we live in





Recycling Plastic Bottle Caps:

Each of our department collects their plastic bottle caps and cans to recycle each month.

We have collected 11,000 bottle caps and 11KG of aluminum caps and donated to Green Wheelz, a local initiative that helps recycle the caps and cans to donate funds to the children with cerebral palsy to help with their medication.



Recycling **Competition:**

Our departments created artistic products from recyclable materials. We held an exhibition to show case the products and vote for the winner.

We recycled several products such as paper, plastic, carton, coffee capsules, corks, cans, tyres.

The event was held to raise awareness to over 60 guests on the several ways to use recyclable materials.



Touching people's lives







Supporting Cerebral Palsy

We truly believe in supporting cerebral palsy cases to change a person's life.

We have successfully sponsored the costs of the annual medication of 4 children in need.



Mother's Day

joy to their faces.

Breast Cancer Awareness Session



- Every mother is special and we ensure being a part of bringing
- We prepared boxes of cookies and gifts sponsored by MS Pharma and handed them to the mother at Al-Bashir Hospital.

Highlighting breast cancer is one of our goals and we held an intensive session on the importance of its awareness. Conducted by KHCC, over 20 female team members attended.



Skin Awareness Session

We internally hold several health sessions to raise awareness amongst the team. More than 15 employees attended the sessions conducted by KHCC.



Lawenha Bl Amal Organization

We supported the organization by hosting an art activity for 10 children with Down Syndrome to help raise awareness and reflect our commitment towards people of determination.

10 local artists were invited to partake in the activity where their paintings were later sold to gather funds and assist the children with down syndrome.

In addition and in spirit of the festive season, we hosted 10 elderly ladies from shelter homes for dinner to enjoy along with a Christmas choir and singer.







Making a difference in the community welivein









Blood Donation

Team members regularly donate blood to support and supply the local blood bank. 22 of our employees donated blood at the initial event we held.

Clothes Donation

Our team keeps a donation box of clothes and toys to provide the Clothing Charity Bank and support the underprivileged We have collected over 3 KG of clothes during the employees clothes drive.





We care about keeping our neighborhood clean so we hold several quarterly cleaning campaigns throughout the year.

Cleaning around the hotel's neighborhood





Amman Marathon

Over 15 employees participated in the 2022 Amman Marathon and accomplished 10K.

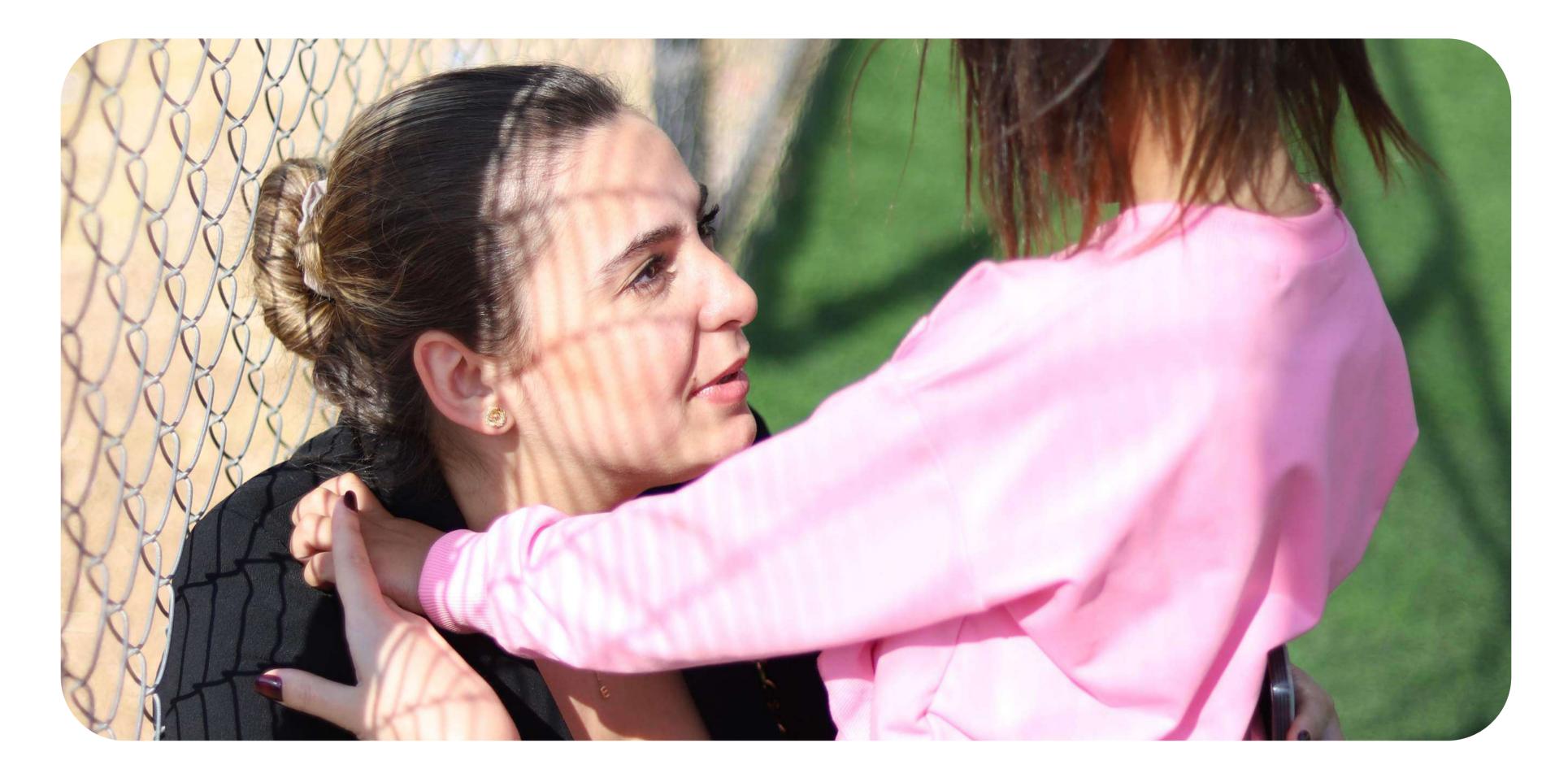




Chef Garden

Our chef can now get fresh herbs and food for their kitchen! Thanks to our team who planted the chef garden.

The garden includes seasonal vegetables as well as thyme, basil, mint, onions and essential herbs.



SOS Village

In celebration of World Orphan Day & World Children's Day, we participated in a fitness activity at the SOS village with a special day full of fun and sports.

Our chefs held a live cooking session at the activity and prepared healthy snacks for 40 children.



Being a good employer





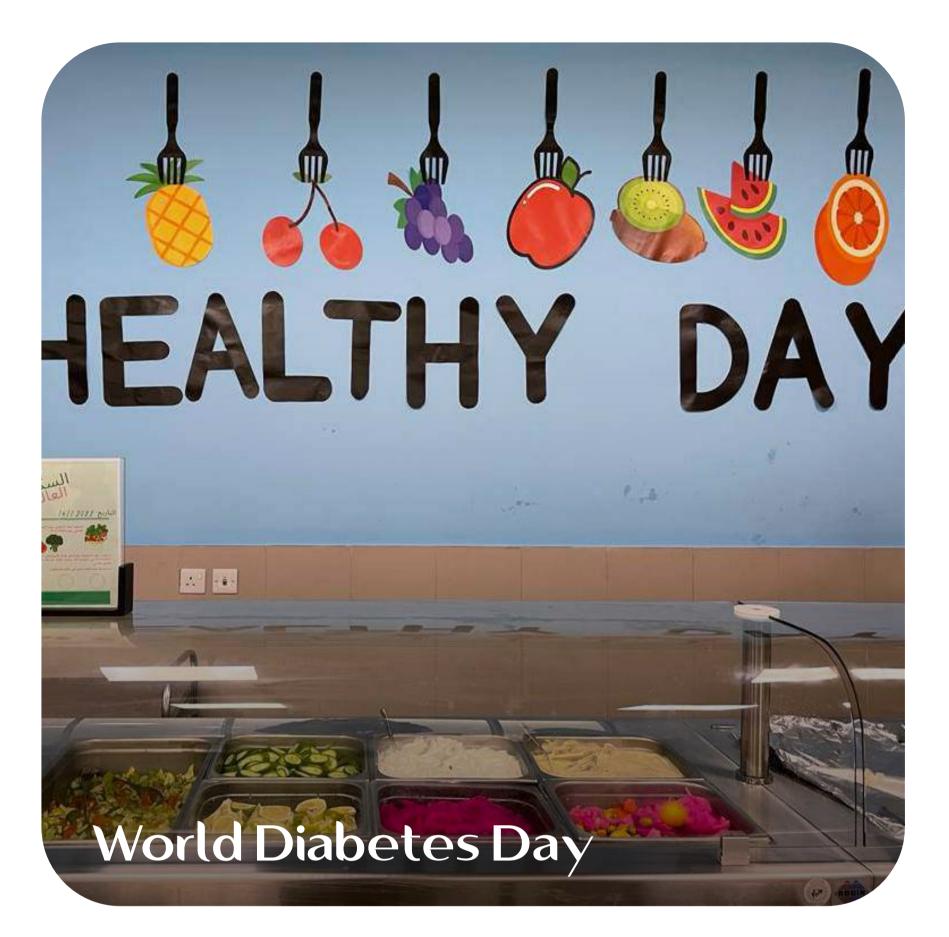
Smile Week

We care about our team members and we celebrated them by holding several activities to put a smile on their faces.

From games to internal competition and prizes to help motivate and create team harmony.

English Classes

We regularly hold internal English classes to help enhance the popular-speaking language amongst our team. Over 15 team members attend.



World Diabetes Day

Health is our utmost priority and we celebrated World Diabetes Day with Nutri–Center. Professional dietitians consulted and guided the team on how to keep healthy and active by performing in-body tests and providing advice on how to maintain a healthy lifestyle.

Providing Job Opportunities

During the hotel's preopening period, we partnered with several vocational centers such as Amman Al-Ahliyyah University and the Vocational Training Center and provided 120 jobs for students to work and train at the hotel.



Looking after our furry friends



Keep in hand





Supporting Al-Rahma Organization

We hosted a meeting held under the patronage of HRH Princess Alia to discuss solutions to avoid canine violence in Jordan. A petition was later signed as an outcome of the meeting to stop the violence against dogs.

In addition, we regularly support the organization by providing space for the members to discuss animal welfare topics and solutions.





Feeding stray cats around the neighborhood

Guests can now feed our stray furry friends when strolling around the neighborhood!

Our lobby stand has fed over 100 stray cats.

Help a stray cat in need when you're enjoying your walk around the neighborhood. Fill their

tummies up!







How we are affecting our partners





Green Meetings

Our meeting rooms are well-equipped with sustainable solutions for a greener environment. We are offering this solution as the first choice to our guests.

We have a green menu in hand, use daylight instead of artificial light, recycle bins are in place, touch screens are used instead of flip charts, notepads and pens are on request.



Green Hotel

Our hotel is electrically generated by a solar PV system which helps generate an average of 2 million KWH a year. The implementation of this system is one of our solutions to take the environment into consideration.





Supporting Local Artists

We believe in supporting local talents therefore we have partnered with local artists Suzanne Saoub in providing us painting and creating murals in the hotel to showcase her work. She has provided over 10 paintings and painted the infamous mural at our rooftop pool.



Supporting Local Produce

We continuously purchase local ingredients from local suppliers such as herbs, olives, dates and ingredients that are used in our daily food preparation. 75% of our food is made from local products

We also display products at our deli for guests to purchase.





Centro Mada Amman by Rotana

Abdoun, Deir Ghbar, Amman, Jordan

TQCS International has reviewed the Centro Mada Amman by Rotana Management System and is satisfied that it meets the requirements of:

services.

Original Compliance: 19 September 2022 **Issue/Revised Date:** 19 September 2022

Registration No: JO412-CoC **Expiry Date:** 13 February 2025

Craig J Bates President TQCS International (Group) Pty Ltd for the TQCSI Certification Approval Panel



TQCS International Pty Ltd www.tqcsi.com

Certificate of Compliance

Certificate of Compliance

ISO 21401:2018

Tourism and Related Services – Sustainability management system for accommodation establishments - Requirements

Scope: The registration covers the hospitality services, accommodation, food and beverage

Jason Ng International Manager TQCS International Pty Ltd



Food Safety Certificate



Food Safety Certified

Certificate of Registration

Centro Mada Amman by Rotana

Abdoun, Deir Ghbar, Amman, Jordan

operates a

Food Safety Management System

which complies with the requirements of:

ISO 22000:2018

The registration covers the preparation and service of ready to eat meals and beverages.

Category\Sub-category: C - Food, ingredient and pet food processing\C3 - Processing of perishable animal and plant products, C - Food, ingredient and pet food processing\C4 -Processing of ambient stable products, E - Catering/food service

Original Certification: 14 February 2022 Certification/Reissue Date: 14 February 2022

a

Registration No: JO412-FS Expiry Date: 13 February 2025 faringe

Craig J Bates President TQCS International (Group) Pty Ltd For the TQCSI Certification Approval Panel

Jason Ng International Manager TQCS International (Group) Pty Ltd

This certificate verifies the original certificate issued and is valid as long as it is displayed as an electronic copy at www.tqcsi.com and surveillance audits are satisfactorily completed. TQCS International Pty Ltd (ABN 59 065 953 924) of Quality House, 117A Tapleys Hill Road, Hendon, SA, 5014, Australia issues certification subject to the TQCSI Rules of Certification.









www.laf.nu





2022-2023 Vision & Mission

Our Vision

To promote and maintain a safe and healthy environment by ensuring the highest level of environmental health and safety services for our guests and our employees.

Our Mission

To support and promote a culture of safety, environmental protection, and compliance at the hotel by providing leadership in the identification and management of safety, health, and environmental risks. EHS administers comprehensive programs and services that ensure the welfare of our guests, employees, and the environment, supporting the hotel mission of service.







6

Help a stray cat in need when you're enjoying your walk around the neighborhood.

Fill their tummies up!

Hotels by Retana







Sustainable (Green) Meetings

Centro Mada Amman





Meeting Room Set up – Name Tags





<u>Traditional material:</u> printed A4 paper name tags <u>Sustainable:</u> reusable black boards with chalk





Meeting Room Set up – Notepads & Pencils



<u>Traditional material</u>: notepad for each guest with plastic pen <u>Sustainable</u>: notepads on demand (at a side table) with branded wooden pencils





Meeting Room Set up – Whiteboard



<u>Traditional material</u>: flipchart papers <u>Sustainable</u>: reusable white board with erasable markers





Meeting Room Set up – Water Jars & Glasses



<u>Traditional material</u>: plastic water bottle for each guest, with paper coaster <u>Sustainable</u>: large water jars with glasses for each guest, coaster removed





Meeting Room Set up – Recycling Bins



<u>Traditional material</u>: 1 waste bin for all waste <u>Sustainable</u>: 3 labelled recycling bins for plastic, paper & metals



Meeting Room Set up – Lights Panel





Traditional material: full power electricity

Sustainable: energy-saving lighting system, air-condition turned off during breaks



Meeting Rooms Fact Sheet

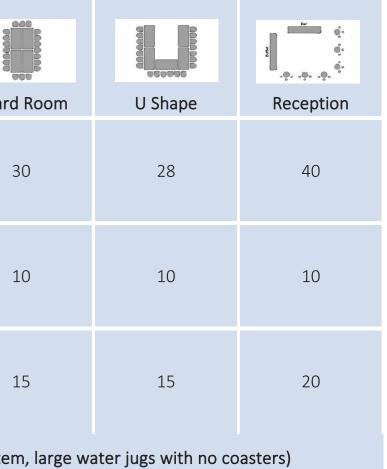
Centro Mada Amman

Meeting Rooms	Area (sqm)	Offerings	Protocol	Theatre	Classroom	Board
Meeting Room A	70	Natural light A/V technology High-speed wireless internet	35	55	20	:
Meeting Room B	31	Natural light A/V technology High-speed wireless internet	10	10	10	
Meeting Room C	47	Natural light A/V technology High-speed wireless internet	20	25	15	

*Green meetings are available (reusable blackboard chalk, notepads on demand, resuable white board, recycling bins, energy-saving lighting system, large water jugs with no coasters)

Link: dedicated workspace in the lobby for guest-use (public laptop available)

Mada · Amman



Welcome to...



rotana.com



Centro is a modern, stylish and affordable lifestyle business hotel.

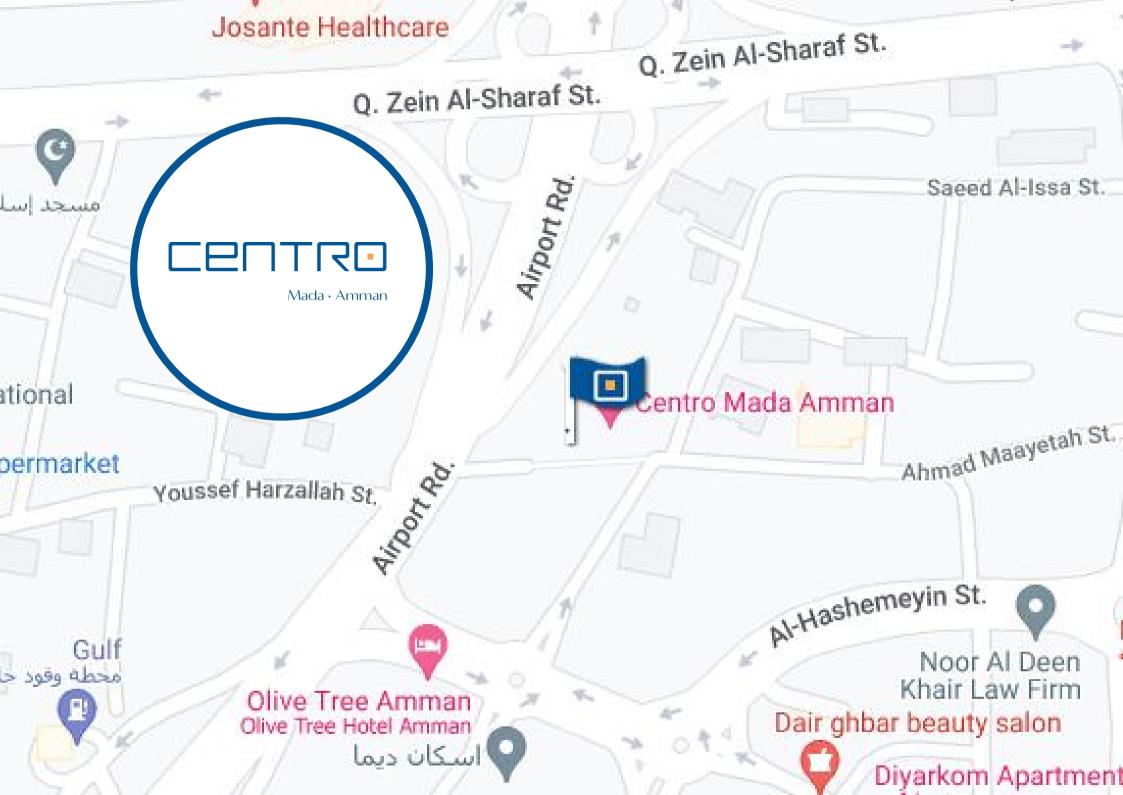
Created for purpose - from the ground up - Centro signals the launch of a new genre of **executive hospitality**. With chic looks and slick delivery underlying its service offering, Centro is an inspired philosophy and sets an unparalleled benchmark for the budget conscious business traveller.

COLLGO

Centro Mada Amman is the perfect place for you with its **unique attributes** of being Amman's newest hot-spot & lifestyle hotel. With a prime location, just minutes to the heart of Amman, it is also only 32 km away from Queen Alia International Airport.

11-1

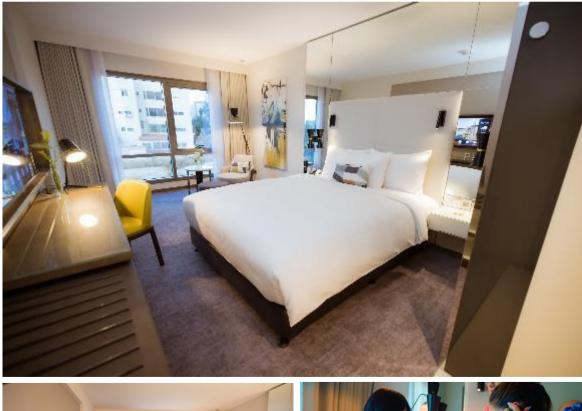
4



Accommodation

194 contemporary & stylish rooms designed to make guests feel at home.





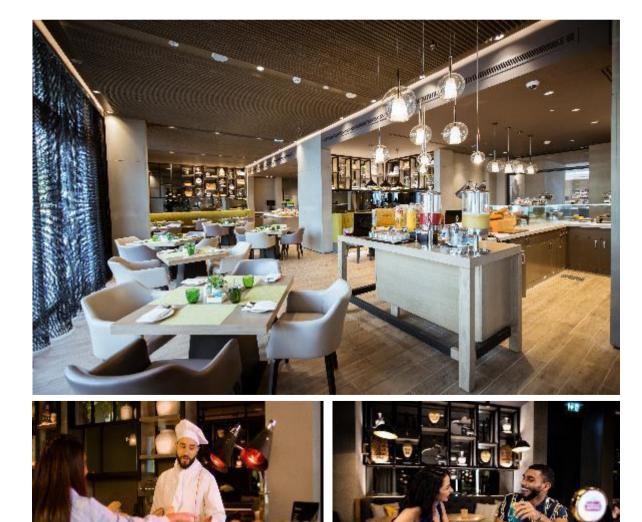


Room types to choose from

Centro Room – Queen or Twin Spacious Centro Room - Queen One-bedroom Suite Family Connecting Room – Queen & Twin Family Suite – Queen & Twin

Dining choices

Two innovative dining venues to suit the lifestyle of business and leisure guests.

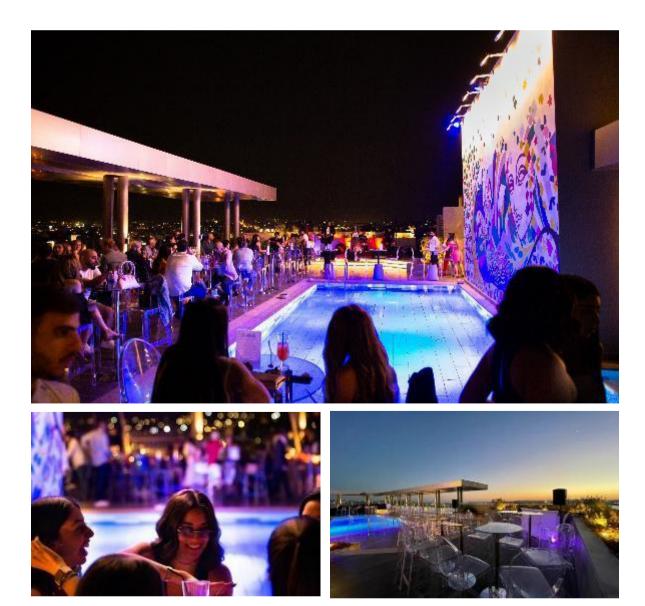




FLO

4-in-1 dining needs – combines an all-day dining, bar, deli & terrace under one roof.





ROOFTOP BAR & LOUNGE

GLO

Rooftop bar & lounge with the best city views. Dine poolside in our casual lounge & enjoy the uplifting social atmosphere.

Meetings

Hold workshops, trainings, business meetings & corporate gatherings in our 3 main meeting rooms.





Meeting rooms and Link station

3 meeting rooms that facilitate from 10-50 delegates.

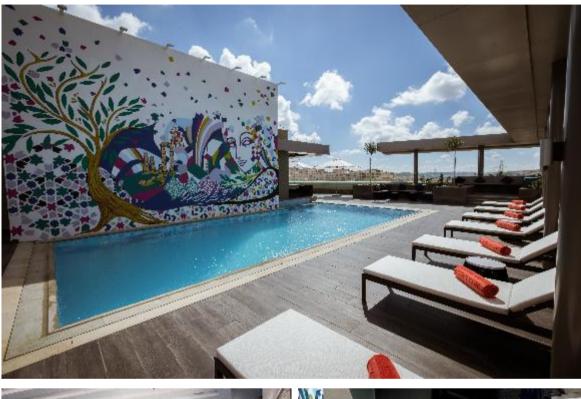
Our Green Meetings solution provides digital equipment, plastic-free environment, recycling options, daylight & a healthy menu.

Link station is located at the lobby for personal business use.

Recreation

Gym & pool designed to suit the fitness & wellness of travelers & guests.







Wellness and Fitness

Gym & pool with a view. Workout in our well-equipped gym & relax under the sun in our outdoor temperature-controlled pool.



Mada · Amman

rotana.com



P.O. Box 925937, Amman, Jordan, T: +962 (6) 590 9090, F: +962 (6) 590 9080, E: centro.amman@rotana.com