Orange financial results #H1_2023



26th July 2023

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Disclaimer

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Q2 23 key highlights

On track to deliver 2023 guidance

Focus on execution

Strong retail performance in Europe & France

Retail services revenues acceleration thanks to pricing power with convergent ARPO up in France +3.6% yoy in Spain +4.9% yoy

MEA over-performance with +12% H1 EBITDAaL growth

**

Strict cost discipline

Already **175m**€ of 600m€ net cost savings objective by 2025 out of 2022 €11.8bn costs base

Orange Business' costs adaptation on track

Progress on asset portfolio management

Voo acquisition closed

Consolidated from June

**

Joint venture with Masmovil

ongoing Phase II
European Commission investigation

Intention to withdraw
Orange Bank Europe
from retail banking market

Exclusive negotiations ongoing to support Orange Bank customers

H1 & Q2 23 financial achievements

Revenues

EBITDAaL

eCapex

H1 2023 Q2 2023 **€21.5bn €10.9bn △+2.0%** yoy **△**+2.6% yoy

€3.2bn €1.7bn

▼-5.7% yoy

Figure 1.7bn

▼-6.4% yoy

Organic Cash Flow (Telecom)

Net debt / EBITDAaL (Telecom)

H1 2023

€1.5bn

+2.2% yoy

2.09x

H1 2023

reflecting Voo acquisition

Progress on our commitment to be Net Zero Carbon by 2040

Objective to reach

-30% CO₂ emissions reduction on scopes 1&2 by 2025 vs 2015



already achieved in H1 23

with -36.6% CO₂ emissions on scopes 1&2 in H1 2023 vs H1 2015

increasing renewable electricity mix at 41% of Group consumption in H1 23 (vs 36.1% in H1 22)

as a result of strong yoy **acceleration of PPA programme** and **Solarisation as a service contracts** (23.1% H1 23 vs 16.6% H1 22 of Group electricity consumption)



Next challenge

CO₂ emissions reduction (all scopes) by -45% vs 2020 by 2030

for the digital sector with a milestone at -14% for scope 3 vs 2018 by 2025



ESG targets on circular economy & digital inclusion on track





H1 revenues

Retail growth accelerating

H1 2023
revenue* **E21.5bn**H1 2023

yoy
+2.6%
+€278m

Q2 2023 revenue growth by segment (yoy in €m)



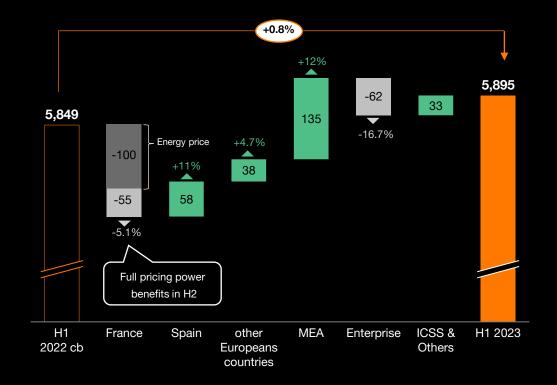
Q2 2023 revenue growth by activity (yoy in €m)



H1 EBITDAaL Positive momentum

Q2 2023 H1 2023 yoy Group +1.0% +0.8% **EBITDAaL** +€33m +€46m 30.3% 27.4% Group -48bp -31bp EBITDAaL margin yoy yoy **EBITDAaL** +0.9% +0.9% Telecom +€30m +€52m 30.5% 27.6% EBITDAaL margin -51bp -29bp Telecom yoy

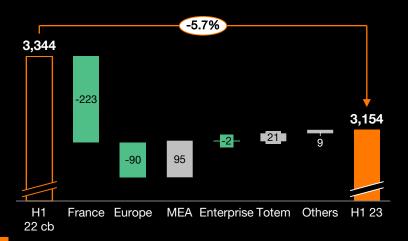
H1 23 Group EBITDaAL growth by segment (yoy, in €m)



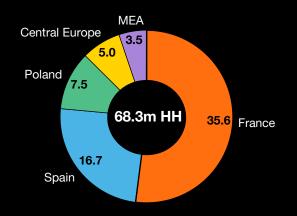
eCapex significant decrease FTTH deployment peak passed



H1 2023 eCapex decrease by segment (yoy in €m)



H1 2023 FTTH connectable homes by segment (in m HH)





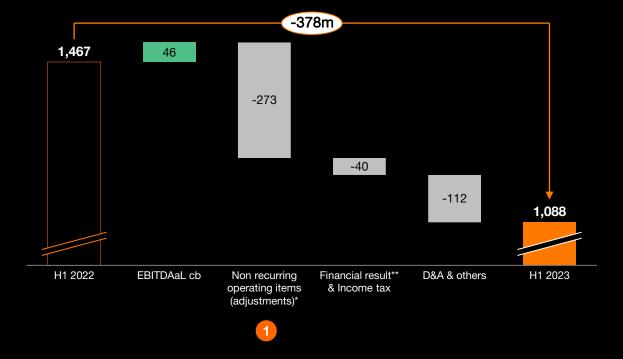
Net income

reflecting additional provision on senior part time program

H1 2023 Net income

€1.1bn

-€0.4bn yoy





o/w additional provision to reflect the extended duration of senior part time program resulting from French pensions reform (-€257m)



^{*} cb. See details on slide 23

^{**} excluding interests on leases and financed assets

Organic Cash Flow* in line with FY guidance

Very solid balance sheet

Organic Cash Flow (OCF)* reaching €1.5bn in H1 2023 (in €m)



*Telecom activities. See details on slide 24

**excluding €0.1bn in interest disbursed on lease liabilities

***o/w €9.2bn in cash and €6.3bn available undrawn amount of credit facilities



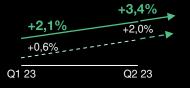
Q2 2023 France

H1 cash-flow* up +5%

in €m	Q2 23	yoy cb	H1 23	yoy cb
Revenues	4,384	-1.3%	8,691	-1.5%
Retail services	2,789	+2.0%	5,539	+1.3%
Wholesale	1,157	-8.1%	2,257	-7.9%
Equipment sales	277	+3.6%	584	+5.7%
EBITDAaL			2,859	-5.1%
eCAPEX			1,429	-13.5%

Retail growth acceleration

fuelled by successful value strategy



- -- Retail services revenue growth (yoy)
- Excluding PSTN

H1 EBITDAaL

decrease due for 2/3 to energy price peak

with only 2 months of full price increase positive impact

Sustainable cash-flow growth

+5% yoy *EBITDAaL-eCapex in H1 2023

All ARPOs up yoy with NPS back in July > 25

only partially reflecting the 2023 price increases & 5G launch by Sosh in June at +€5 versus 4G

€73.1 Convergent ARPO €36.7 Fixed only ARPO €18.1

Mobile only ARPO

+€2.5

up 💉

+€0.7

up 🖊

+€0.9

up 🔻

Value/Volume management

to ensure EBITDAaL improvement

+250k

FTTH net adds within -33k BB net adds

10.8%

Mobile contract churn +0.3pt yoy / -1.2pt QoQ

+29k

Mobile contract net adds excl. M2M

Q2 2023 Europe

Accelerated retail services trend thanks to pricing power fuelling EBITDAaL growth

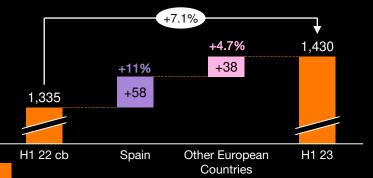
in €m	Q2 23	yoy cb	H1 23	yoy cb
Revenues	2,808	+2.7%	5,546	+3.3%
Retail services	1,922	+4.2%	3,791	+3.9%
Wholesale	416	-6.7%	814	-7.1%
Equipment sales	396	11.1%	822	14.3%
EBITDAaL			1,430	+7.1%
eCAPEX			754	-10.7%

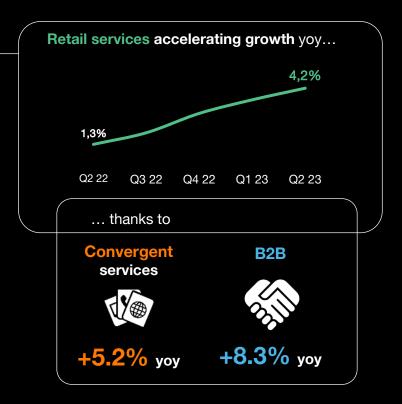
Mobile contract net adds* (1) +113k

FBB net adds

■ -28k o/w FTTH net adds +71k

H1 2023 EBITDAaL growth (in €m)





^{*} excl. M2M

Q2 2023 Spain

Delivering on recovery plan, EBITDAaL back to strong growth

in €m	Q2 23	yoy cb	H1 23	yoy cb
Revenues	1,157	+2.1%	2,321	+2.5%
Retail services	795	+1.9%	1,589	+1.5%
Wholesale	192	-8.2%	384	-5.4%
Equipment sales	170	+18.5%	347	+18.2%
EBITDAaL			582	11.0%
eCAPEX			347	-25.5%

Mobile contract net adds*♠ +51k

FBB net adds

⊕ -10k o/w FTTH net adds ⊕ +6k

Retail services consolidating in positive territories yoy



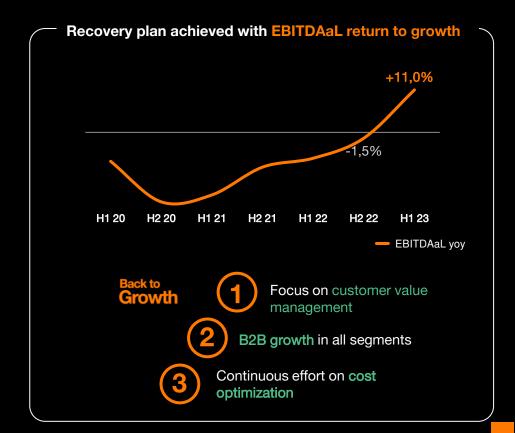
Convergent ARPO +4.9% yoy

customer base management, convergent portfolio reshuffling on Orange brand and strict promotional policy



All churns down yoy

- -2.3 pp Convergence churn
- -2.0 pp FBB churn
- -1.6 pp Mobile contract* churn

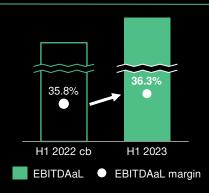


Q2 2023 Africa & Middle East

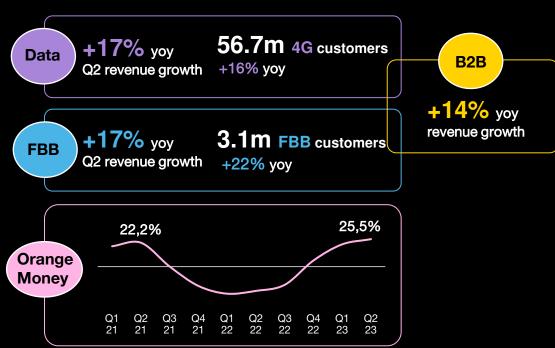
Strong revenues momentum fuelling EBITDAaL growth

<u>in €m</u>	Q2 23	yoy cb	H1 23	yoy cb
Revenues	1,773	+12.0%	3,472	+10.5%
Retail services	1,574	+11.2%	3,083	+10.3%
Wholesale	166	+20.5%	324	+14.3%
Equipment sales	20	-6.3%	43	-9.0%
EBITDAaL			1,260	+12.0%
eCAPEX			648	+17.1%

+0.5 pts EBITDAaL margin yoy



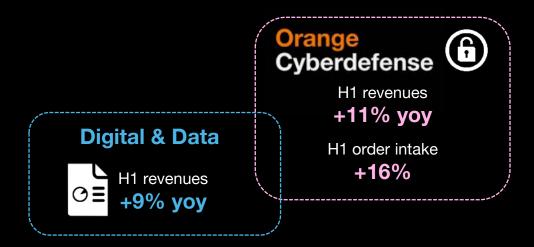
4 solid growth engines at full speed



Q2 2023 Enterprise

EBITDAaL in line with recovery plan

in €m	Q2 23	yoy cb	H1 23	yoy cb
Revenues	1,994	+2.4%	3,944	+0.8%
Fixed-only services	813	-5.8%	1,641	-6.2%
IT & integration services	923	+8.8%	1,794	+7.1%
Mobile	258	+9.4%	509	+4.4%
EBITDAaL			311	-16.7%
eCAPEX			140	-1.7%



Recovery plan in progress as planned

- Product pruning underway, on track to halve product portfolio by Q1 24
- Efficiency program (19 workstreams) structured and on track operationally, with dedicated teams and clear action plans
- Voluntary departure plan expected to be implemented as from Q4 23 in France
- · Launch of upskilling and reskilling program focused on top priority jobs



Guidance 2023 fully confirmed

	2023 confirmed
EBITDAaL yoy, cb	Slight growth
eCAPEX yoy, cb	Strong decrease
Organic Cash Flow (telecom)	≥ €3.5bn
Net debt / EBITDAaL (telecom)	Around 2x in medium term
Dividend*	€0.72 Payable in 2024



The guidance does not include any M&A transaction that has not yet been finalised.

^{*} Independent of any change in scope. Subject to AGM's approval.

Annexes

Change in net income

	S1 2022	S1 22	S1 2023
(in millions euros)	historical	cb	actual
EBITDAaL	5 934	5 849	5 898
Adjustments*	7		(260)
Depreciation & amortization of fixed assets	(3 585)		(3 604)
Other income / (charge)	64		107
Operating income	2 420		2 142
Financial result	(373)		(592)
Тах	(580)		(461)
Net income from continuing activities	1 467		1 088
Net income from consolidated Group	1 467		1 088
Minority interests	249		211
Net income Group share	1 218		877



^{*} See details on next slide

Adjustments

	H1 2022	H1 2023
(in millions euros)	Historical	Actual
Restructuring programs costs	(41)	(70)
Acquisitions and integration costs	(21)	(31)
Significant litigations	(2)	57
Specific labour expenses	35	(265)
o\w Senior Part-Time	40	(265)
Fixed assets, investments and businesses portfolio review	36	50

Change in net debt

(in millions of euros)	H1 2022 Historic	FY 2022 Historic	H1 2023 actual
EBITDAaL - eCAPEX (telecom activities)	2,590	5,745	2,823
Change in eCAPEX payables	(179)	65	(454)
Change in working capital requirements	37	(284)	252
Net interest paid (including dividends received) ¹	(441)	(804)	(442)
Income taxes paid	(580)	(1,033)	(647)
Other operational items ²	18	(630)	(56)
Organic Cash Flow (telecom activities)	1,445	3,058	1,477
Licences and spectrum paid	(302)	(981)	(202)
Main litigations paid/received	(13)	(20)	(22)
Net impact of changes in the scope	(33)	(104)	(1,851) 3
Subordinated notes issuances (purchases), other related fees and coupons ⁴	(121)	(710)	75
Dividends paid to owners of parent company	(1,063)	(1,861)	(1,064)
Dividends paid to non-controlling interests	(177)	(304)	(222)
Other financial items	157	(107)	(168)
Change in net debt	(108)	(1,028)	(1,976)
Net financial debt	(24,377)	(25,298)	(27,274)
Ratio of net financial debt / EBITDAaL of telecom activities	1.91x	1.93x	2.09x

¹ Excluding €119m of interest expenses on IFRS 16 leases and financed assets in H1 2023, €145m in FY 2022 and €61m in H1 2022.

² Of which (i) disbursements related to "Part-Time for Seniors" plan in France (TPS, procedures in relation to agreements on the employment of seniors in France) and related to restructuring and integration costs, (ii) repayments of lease liabilities, and (iii) elimination of non-monetary effects included in EBITDAaL.

³ Mainly related to Voo acquisition including an investment of €(1,349)m net of cash acquired and €(279)m put option.

⁴ Of which: in H1 2023 coupons for €(102)m and issuances (purchases) and other related fees for €177m, in FY 2022 coupons for €(213)m and issuances (purchases) and other related fees for €(451)m and H1 2022 coupons for €(121)m

Finance table details by segment

Fr	ance			Europe			Spain							
in €m	Q2 23	yoy cb	H1 23	yoy cb	in €m	Q2 23	yoy cb	H1 23	yoy cb	<u>in €m</u>	Q2 23	yoy cb	H1 23	yoy cb
Revenues	4,384	-1.3%	8,691	-1.5%	Revenues	2,808	+2.7%	5,546	+3.3%	Revenues	1,157	+2.1%	2,321	+2.5%
Retail services	2,789	+2.0%	5,539	+1.3%	Retail services	1,922	+4.2%	3,791	+3.9%	Retail services	795	+1.9%	1,589	+1.5%
Convergent services	1,255	+4.4%	2,493	+3.6%	Convergent services	740	+5.2%	1,466	+4.7%	Convergent services	475	+2.2%	946	+1.6%
Mobile-only services	599	+2.8%	1,182	+2.4%	Mobile-only services	731	+2.0%	1,449	+2.5%	Mobile-only services	194	-2.1%	389	-2.4%
Fixed-only services	935	-1.4%	1,865	-2.2%	Fixed-only services	306	-0.3%	614	-0.0%	Fixed-only services	113	+4.4%	231	+6.3%
Fixed-only broadband	754	+2.2%	1,496	+1.6%	IT & integration services	145	+24.4%	262	+19.2%	IT & integration services	13	+39.9%	23	+29.5%
Fixed-only narrowband	181	-14.1%	369	-14.9%	Wholesale	416	-6.7%	814	-7.1%	Wholesale	192	-8.2%	384	-5.4%
Wholesale	1,157	-8.1%	2,257	-7.9%	Equipment sales	396	11.1%	822	14.3%	Equipment sales	170	+18.5%	347	+18.2%
Equipment sales	277	+3.6%	584	+5.7%	Other revenues	74	-15.8%	120	-6.2%	Other revenues	1	+110.0%	1	+141.8%
EBITDAaL			2,859	-5.1%	EBITDAaL			1,430	+7.1%	EBITDAaL			582	11.0%
EBITDAaL margin			32.9%	-1.2pt	EBITDAaL margin			25.8%	+0.9pt	EBITDAaL margin			25.1%	1.9pt
eCAPEX			1,429	-13.5%	eCAPEX			754	-10.7%	eCAPEX			347	-25.5%

eCAPEX/revenues

Africa & Middle East

16.4%

<u>in €m</u>	Q2 23	yoy cb	H1 23	yoy cb
Revenues	1,773	+12.0%	3,472	+10.5%
Retail services	1,574	+11.2%	3,083	+10.3%
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Fixed-only services	208	+13.7%	411	+13.4%
IT & integration services	11	+2.0%	21	+5.9%
Wholesale	166	+20.5%	324	+14.3%
Equipment sales	20	-6.3%	43	-9.0%
Other revenues	12	+44.7%	21	+38.5%
EBITDAaL			1,260	+12.0%
EBITDAaL margin			36.3%	+0.5pt
eCAPEX			648	+17.1%
eCAPEX/revenues			18.7%	+1.0pt

Enterprise

13.6%

eCAPEX/revenues

in €m	Q2 23	yoy cb	H1 23	yoy cb
Revenues	1,994	+2.4%	3,944	+0.8%
Fixed-only services	813	-5.8%	1,641	-6.2%
Voice	230	-8.7%	464	-10.2%
Data	583	-4.6%	1,177	-4.5%
IT & integration services	923	+8.8%	1,794	+7.1%
Mobile	258	+9.4%	509	+4.4%
EBITDAaL			311	-16.7%
EBITDAaL margin			7.9%	-1.7pt
eCAPEX			140	-1.7%
eCAPEX/revenues			3.6%	-0.1pt

eCAPEX/revenues

-5.6pt